



- Owner's Use and Care Guide
- Guide d'utilisation et soin de Propriétaire
- Manual de Instrucciones Para el Uso y el Cuidado de su Unidad

ICE MAKER
MACHINE À GLAÇONS
MÁQUINA DE HIELO

Model • Modèle • Modelo
DIM2500SSDB
DIM2500RDB





TO OBTAIN WARRANTY SERVICE YOU MUST PROVIDE A VALID PROOF OF PURCHASE. PLEASE STAPLE YOUR RECEIPT TO THIS PAGE FOR FUTURE REFERENCE.

POUR OBTENIR LE SERVICE SUR GARANTIE VOUS DEVEZ FOURNIR UNE PREUVE D'ACHAT VALIDE. S'IL VOUS PLAÎT AGRAFE VOTRE REÇU A CETTE PAGE POUR LA REFERENCE FUTURE.

PARA OBTENER SERVICIO DE GARANTÍA, DEBE PROVEER UN RECIBO ORIGINAL. POR FAVOR ENGRAPE SU RECIBO A ÉSTA PÁGINA EN CASO QUE NECESITE HACER UN RECLAMO.



IMPORTANT

This machine is intended to produce ice only. It is not intended for the long-term storage of ice. Move any excess ice into a freezer for long-term storage (>6 hours) if you desire to keep it. Ice that is left to sit in the bucket will melt over time.



IMPORTANT

Cette machine a été conçue pour produire de la glace seulement. Elle ne doit pas être utilisée pour stocker de la glace à long terme. Déplacez la glace en surplus dans un congélateur pour un stockage à long terme (>6 heures) si vous désirez la garder. La glace qui reste dans le seau fondra.



IMPORTANTE

Esta máquina está diseñada para producir solamente hielo. No está diseñada para almacenar hielo a largo plazo. Traslade el hielo sobrante a un congelador para almacenarlo a largo plazo (más de 6 horas) si desea conservarlo. El hielo que quede en la cubeta se derretirá con el tiempo.

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ICE MAKER

Owner's Use and Care Guide 1-7

- Safety Instructions
- Installation Instructions
- Operating Instructions
- Care and Maintenance
- Troubleshooting
- Warranty

CAUTION

Read and follow all safety rules and operating instructions before first use of this product.

MACHINE À GLAÇONS

Guide d'utiliser et soin de propriétaire 8-14

- Consignes de Sécurité Important
- Instructions d'installation
- Consignes d'utilisation
- Entretien et maintenance
- Dépannage
- Garantie

PRÉCAUTION

Veuillez lire attentivement les consignes de sécurité et les intructions d'utilisation avant l'utilisation intiale de ce produit.

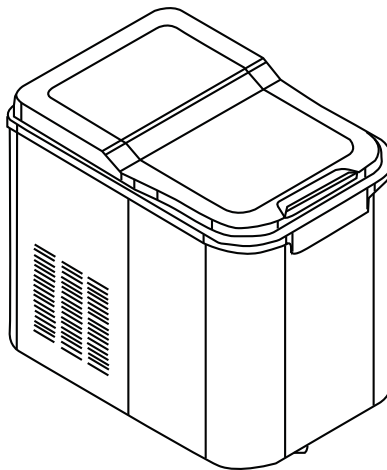
MÁQUINA DE HIELO

Guía de uso y de mantenimiento del propietario 15-21

- Instrucciones de Seguridad Importantes
- Instrucciones de instalación
- Operación
- Limpieza y Mantenimiento
- Solución Sugerida
- Garantia

PRECAUCIÓN

Lea y observe todas las relgas de seguridad y las instrucciones de operación antes de usar este producto por la primera vez.



WELCOME

Welcome to the Danby family. We're proud of our quality products, and we believe in dependable service like you will find in this owner's use and care guide, and like you will receive from our friendly customer service department. Best of all, you will experience these values each and every time you use your Danby appliance. That's important, because your new appliance will be a part of your family for a long time.

Note the information below; you will need this information to obtain service under warranty.

Model No: _____

Serial No: _____

Date Purchased: _____

NEED HELP?

Before you call for service, there are a few things you can do to help us serve you better:

Read this Owner's Use and Care Guide:

It contains instructions to help you use and maintain your appliance properly.

If you received a damaged appliance:

Immediately contact the builder (or retailer) that sold you the appliance.

Save time and money:

Check the Troubleshooting section at the end of the guide before calling. This section helps you solve common problems that may occur.

If you do need service, you can relax knowing help is only a phone call away.



Tel: 1-800-26-**Danby**
(1-800-263-2629)



IMPORTANT SAFETY INFORMATION

READ AND FOLLOW ALL SAFETY INSTRUCTIONS

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electrical shock by providing an escape wire for the electrical current.

SAFETY PRECAUTIONS

1. Power source must be suitable for the standards of the ice maker. If the voltage fluctuates by more than +/- 10% of the rated 120 volts, the ice maker may not work correctly.
2. Hazardous materials such as explosive and flammable materials, corrosive acid and alkali materials cannot be used with or placed near the ice maker.
3. If the power cord/plug is damaged stop using the ice maker. The cord and plug must be replaced by a professional.
4. Unplug the plug directly from the socket; Never pull on the cable to unplug.
5. Do not use the ice maker where coal is burning or a flammable gas could be leaking.
6. Before cleaning or performing any kind of maintenance, remember to unplug the unit from the power source.
7. The ice maker is specially designed for making ice cubes only; do not use it to refrigerate food or beverages.
8. Unplug the cable from the power source before moving the ice maker to avoid any damage to the refrigerating system.
9. To avoid personal injury do not take apart ice maker under any circumstances. Service must be performed by a professional.
10. Only use the appliance for its intended purpose. This unit is not intended for use by children. Do not allow children to operate the unit unsupervised.



INSTALLATION INSTRUCTIONS

LOCATION

1. Place the ice maker securely upon a sturdy and level surface.
2. Position the unit away from any sources of heat and avoid direct sunlight, so as not to impact the ice-making performance.
3. Ensure that there is a minimum unobstructed space of 20cm (7.87 po) from ice maker's air outlet and inlet.
4. Ambient temperature for ice maker can not be less than 5°C (41°F).
5. This ice maker cannot be used outdoors.

FEATURES

1. Ice making status is watched through the transparent window.
2. Push-button operation. LED indicator light indicates mode.
3. Automatic beeping functions indicate water shortage, ice bucket fullness or cleaning cycle ensuring ice maker is always working properly.

① Transparent window

② Cover

③ Operation panel

④ Air outlet

⑤ Air inlet

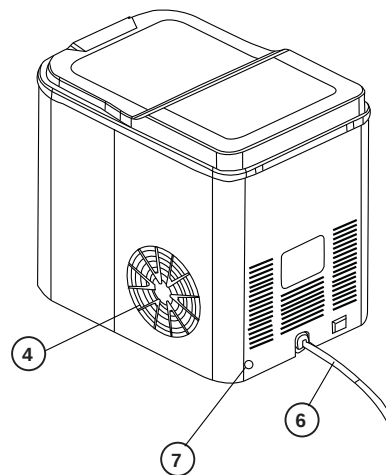
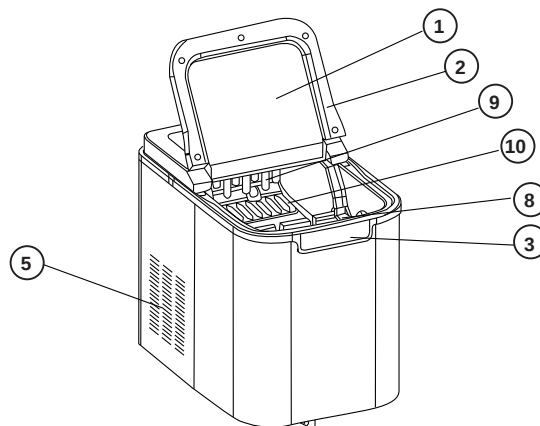
⑥ Power cord

⑦ Water outlet drain

⑧ Ice bucket

⑨ Evaporator

⑩ Ice making box





OPERATING INSTRUCTIONS

PREPARATION

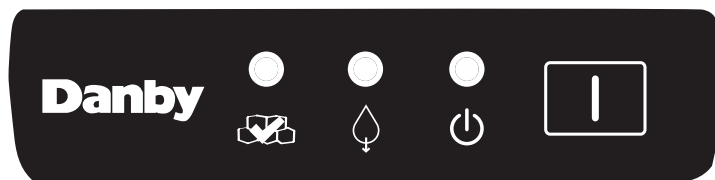
1. Remove and properly discard of all packaging.
2. Make sure you have all the accessories and instructions.
3. Place the ice maker in a suitable position (according to previous instructions)
4. Clean the machine before use (according to directions on page 4 & 5)
5. Turn on the self-clean mode before you use your ice maker for the first time. (see Self-Clean Mode operation on page 5)

USING THE ICE MAKER

1. Do not switch on the power source to the ice maker within 30 minutes after moving the ice maker to allow the oil in the compressor to settle back into the compressor if the unit was tipped.
2. Pour water into the water tank to the "Max Fill Line" (see Fig.A on page 5). You must use potable water (safe to drink water) to make ice.
3. Press  key to start making ice.

CONTROL PANEL

Buttons and Icons	Functions
 Button	Start operation, Standby, Clear faults, Turn off unit.
 ON indicator	Power indicator
 Bucket Full indicator	Indicates ice cube fullness.
 ADD Water indicator	Indicate water shortage, need to fill water.



CARE AND MAINTENANCE

CLEANING INSIDE

NOTE: Be certain the power is off before cleaning any part of this appliance.

1. Make sure to unplug the appliance before cleaning.
2. Make sure to unplug the appliance before long term storage.
3. Cleaning the water tank:
 - 1). Unscrew the nut and remove rubber plug from the water outlet, drain out all of the water.
 - 2). Use clean warm water and a cloth to clean inside the ice bucket. Flush unit with clean water until the water flowing out is clear. Drain all water and reinstall rubber plug and retighten the nut.
4. Do not use solvents, boiling water, cleaning agents, strong acids or strong Alkali substances for cleaning.
5. If ice maker will not be used for a long time, you should unplug it, drain out all water dry the appliance with a clean cloth and store the ice maker in a clean place.
6. When you're finished making ice, drain the excess water out of the unit. Do not allow the same water to sit in the unit overnight or for extended periods of time.

HELPFUL HINTS

- Allow the ice maker cover to remain open for a few minutes after the ice making process is complete.
- **Walls, Floor of bucket, Inside Window, and Plastic Parts** - Some water deposits and dust can be removed with a paper towel, others may require a damp cloth.
- **Ice Bucket** - The ice bucket can be broken if dropped. Remember, do not operate the ice maker without the ice bucket in place. **Do not** use abrasive cleaners or sharp utensils on any part of your ice maker.



CARE AND MAINTENANCE

CLEANING THE OUTSIDE

OUTER CASE - Clean the outside of the appliance with a soapy cloth. Rinse and then dry. Wipe the window clean with a damp clean cloth.

CONTROL PANEL AND DOOR - Wipe with a damp cloth. Dry thoroughly. Do not use cleaning sprays, large amounts of soap and water and abrasive or sharp objects on the panel. They can damage it. Some paper towels can also scratch the control panel.

COVER SURFACE - It's important to keep the area clean where the door seals against the cabinet. Use only mild, non-abrasive detergents applied with a clean sponge or soft cloth. Rinse well.

SELF-CLEAN MODE OPERATION

The self-clean mode should be completed before you use your ice maker for the first time and/or if there has been a long period without use. The three LED lights for POWER, ICE FULL, ADD WATER will be on at the same time when the ice maker is in self-clean mode.

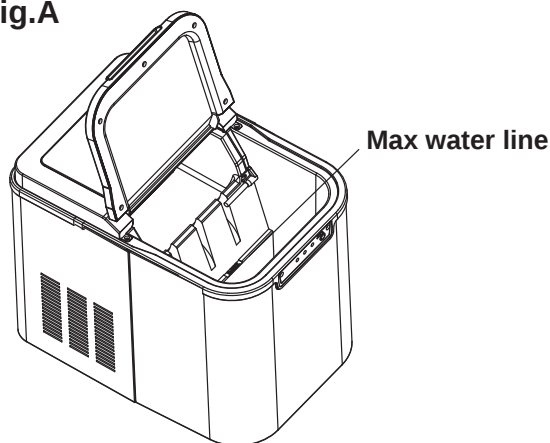
Stage 1

1. Add equal parts of water and vinegar (1:1) to the ice maker's reservoir.
2. In stand-by mode, hold the ON/OFF button for at least 5 seconds to activate the self-clean mode. Please note that self-clean mode will start automatically after a "Beep" sound.
3. During self-clean mode, the upper water bucket is filled and evacuated. The pump will remain in continuous operation as it feeds water to the bucket and evaporator coils. This cycle will run continuously five times.
4. Upon completion, the unit automatically changes back to stand-by mode.

Stage 2

1. Drain the cleaning solution from the internal reservoir by removing the rear drain cap and plug.
2. Add fresh water to the Max fill line. **See Fig.A**

Fig.A



3. In stand-by mode, hold the ON/OFF button for at least 5 seconds to activate the self-clean mode again which will now act as a rinse.
4. Upon completion of this final stage of the self-clean process, the unit automatically changes back to stand-by mode. Proceed to drain the water from the internal reservoir by removing the rear drain cap and plug. Leave the lid on the ice maker open to allow it to air dry. The vinegar smell will dissipate quickly.

Please note that if there is a water shortage during self-cleaning mode, the unit will automatically go into stand-by mode; If the water bucket fails to turn over, ICE FULL, and ADD WATER LED lights will be flashing at the same time. You need to press and hold the ON/OFF button for more than 5 seconds to deactivate the self-cleaning mode in order to change operation settings. Do not allow the evaporator to soak in the cleaning solution for an extended period.



TROUBLESHOOTING

Occasionally, a problem may arise that is minor in nature, and a service call may not be necessary. Use this troubleshooting guide for a possible solution. If the unit continues to operate improperly, call an authorized service depot or Danby's Toll Free Number 1-800-263-2629 for assistance.

PROBLEM	POSSIBLE CAUSE	SOLUTION
POWER indicator does not illuminate.	Power source is not on.	1. Check if the power supply is appropriate. 2. Check if the power cord is connected properly to unit and power supply. 3. Internal components may be damaged. Maintenance by a professional is required.
ICE FULL indicator is on.	1. Ice is full. 2. Temperature is lower than 5°C.	1. Remove the ice. 2. Move the ice maker to a warmer place where the ambient temperature is higher than 5°C.
ADD WATER indicator is on.	Water shortage.	1. Add drinkable water into ice maker, and press  button. 2. Water supply system may be damaged. Maintenance by a professional is required.
ICE FULL indicator and ADD WATER indicator are both on.	Ice making box is in a incorrect position.	1. Check whether any foreign object is stuck in the ice making box. 2. Internal components may be damaged. Maintenance by a professional is required.
Not making ice or not performing well.	1. Heat output is blocked. 2. Water temperature is too high. 3. Ambient temperature is too high. 4. Refrigerant leaks.	1. Clean any dust off the air inlet and outlet. 2. Fill with room temperature water. 3. Move the ice maker to a warmer place where the ambient temperature is higher than 5°C. 4. Refrigerating system may be damaged. Maintenance by a professional is required.
Abnormal noise	Fan or pump is obstructed.	1. Set up the appliance in proper location (see page 3)

Danby® LIMITED APPLIANCE WARRANTY

This quality product is warranted to be free from manufacturer's defects in material and workmanship, provided that the unit is used under the normal operating conditions intended by the manufacturer.

This warranty is available only to the person to whom the unit was originally sold by Danby Products Limited (Canada) or Danby Products Inc. (U.S.A.) (hereafter "Danby") or by an authorized distributor of Danby, and is non-transferable.

TERMS OF WARRANTY

Plastic parts, are warranted for thirty (30) days only from purchase date, with no extensions provided.

First Year During the first twelve (12) months, any functional parts of this product found to be defective, will be repaired or replaced, at warrantor's option, at no charge to the ORIGINAL purchaser.

To obtain Service It will be the consumer's responsibility to transport the appliance (at their own expense) to the original retailer (point of purchase) or a service depot for repair. Contact your dealer from whom your unit was purchased, or contact your nearest authorized Danby service depot, where service must be performed by a qualified service technician.
If service is performed on the unit by anyone other than an authorized service depot, or the unit is used for commercial application, all obligations of Danby under this warranty shall be void.

Nothing within this warranty shall imply that Danby will be responsible or liable for any spoilage or damage to food or other contents of this appliance, whether due to any defect of the appliance, or its use, whether proper or improper.

EXCLUSIONS

Save as herein provided, Danby, there are no other warranties, conditions, representations or guarantees, express or implied, made or intended by Danby or its authorized distributors and all other warranties, conditions, representations or guarantees, including any warranties, conditions, representations or guarantees under any Sale of Goods Act or like legislation or statute is hereby expressly excluded. Save as herein provided, Danby shall not be responsible for any damages to persons or property, including the unit itself, howsoever caused or any consequential damages arising from the malfunction of the unit and by the purchase of the unit, the purchaser does hereby agree to indemnify and hold harmless Danby from any claim for damages to persons or property caused by the unit.

GENERAL PROVISIONS

No warranty or insurance herein contained or set out shall apply when damage or repair is caused by any of the following:

- 1) Power failure.
- 2) Damage in transit or when moving the appliance.
- 3) Improper power supply such as low voltage, defective house wiring or inadequate fuses.
- 4) Accident, alteration, abuse or misuse of the appliance such as inadequate air circulation in the room or abnormal operating conditions (extremely high or low room temperature).
- 5) Use for commercial or industrial purposes (ie. If the appliance is not installed in a domestic residence).
- 6) Fire, water damage, theft, war, riot, hostility, acts of God such as hurricanes, floods etc.
- 7) Service calls resulting in customer education.
- 8) Improper Installation (ie. Building-in of a free standing appliance or using an appliance outdoors that is not approved for outdoor application).

Proof of purchase date will be required for warranty claims; so, please retain bill of sale. In the event warranty service is required, present this document to our AUTHORIZED SERVICE DEPOT.

Warranty Service
Carry-In

Danby Products Limited
PO Box 1778, Guelph, Ontario, Canada N1H 6Z9
Telephone: (519) 837-0920 FAX: (519) 837-0449

1-800-263-2629

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